



Sunjob CONSULT

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Tel +49 69 3487 4020 0

## Technical Support (f/m) with focus on Benelux

Ref. Nr.: 474041



### The Company

Our customer, SegenSolar GmbH, based in Cologne, is the German subsidiary of the largest English photovoltaic wholesaler Segen Ltd. and sells photovoltaic systems and components in Germany, the Benelux countries and other neighbouring European countries. The aim of our client is to consistently expand the market share nationally and internationally and therefore we are looking for a committed and motivated employee in the role of "Technical Support (f/m) with focus on Benelux".

### Responsibilities

- Technical consulting and support of our existing customer network of technically sophisticated photovoltaic solutions
- Telephone consultation, remote access or assistance (1st level support)
- Interface function between customers, manufacturers/suppliers and internal departments (sales, marketing, internal sales)
- Support during installation and commissioning of photovoltaic systems and their components
- Implementation of training courses for technicians

### Your profile

- Technical studies or training, preferably in the field of solar technology, electrical engineering, heating or energy technology
- Good technical understanding and a high technical affinity
- Customer-oriented appearance
- Flexibility with a high degree of independence
- Service orientation, willingness to cooperate and reliability
- High communication skills as well as customer- and service-oriented way of working
- Languages required: Dutch, English, (German)
- Willingness to travel (Netherlands / Belgium and Germany)



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**Location:** Niederlande - Homeoffice

**Kind of employment:** Permanent position

**Job prospects**

Small, lean team with competence and experience Flat hierarchies and high personal responsibility Professional induction  
Challenging and varied tasks